



## XcelleratE CaaS Limited Privacy Policy

XcelleratE CaaS Limited is a Private Company Limited by Shares, incorporated in Ireland, Register Number 740286 and having its registered address at Ground Floor, 71 Lower Baggot Street, Dublin 2, D02 P593, Ireland (**XcelleratE**). This privacy policy will explain how **XcelleratE** uses the personal data we collect from you when you use our website.

### Topics:

- What data do we collect?
- How do we collect your data?
- How will we use your data?
- How do we store your data?
- Marketing
- What are your data protection rights?
- What are cookies?
- How do we use cookies?
- What types of cookies do we use?
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### What data do we collect?

**XcelleratE** collects the following data:

- Personal identification information (Name, email address, phone number, etc.)
- Company name and tax identification details.

### How do we collect your data?

You directly provide **XcelleratE** with most of the data we collect. We collect data and process data when you:

- Register online or place an order for any of our products or services.
- Voluntarily complete a customer survey or form or provide feedback on any of our message boards or via email.
- Use or view our website via your browser's cookies.

## How will we use your data?

**XcelleratE** collects your data so that we can:

- Process your order, manage your account.
- Email you with special offers on other products and services we think you might like.
- Offer you our services as per the subscription plans you have selected

When **XcelleratE** processes your order, it may send your data to, and also use the resulting information from, credit reference agencies to prevent fraudulent purchases.

## How do we store your data?

Our website hosted on the Wix.com platform. Wix.com provides us with the online platform that allows us to sell our products and services to you. Your data may be stored through Wix.com's data storage, databases and the general Wix.com applications. They store your data on secure servers behind a firewall.

**XcelleratE** will keep your data for 5 years. Once this time period has expired, we will delete your data from Wix.com servers.

## Marketing

**XcelleratE** would like to send you information about products and services of ours that we think you might like.

If you have agreed to receive marketing, you may always opt out at a later date.

You have the right at any time to stop **XcelleratE** from contacting you for marketing purposes

If you no longer wish to be contacted for marketing purposes, please send us an email at the following address: [info@xcellerate.online](mailto:info@xcellerate.online).

## What are your data protection rights?

**XcelleratE** would like to make sure you are fully aware of all of your data protection rights. Every user is entitled to the following:

**The right to access** - You have the right to request **XcelleratE** for copies of your personal data. We may charge you a small fee for this service.

**The right to rectification** - You have the right to request that **XcelleratE** correct any information you believe is inaccurate. You also have the right to request **XcelleratE** to complete information you believe is incomplete.

**The right to erasure** - You have the right to request that **XcelleratE** erase your personal data, under certain conditions.

**The right to restrict processing** - You have the right to request that **XcelleratE** restrict the processing of your personal data, under certain conditions.

**The right to object to processing** - You have the right to object to **XcelleratE**'s processing of your personal data, under certain conditions.

**The right to data portability** - You have the right to request that **XcelleratE** transfer the data that we have collected to another organization, or directly to you, under certain conditions.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us at our email: [info@xcellerate.online](mailto:info@xcellerate.online)

Call us at: +353 89 618 2963

Or write to us: Ground Floor, 71 Lower Baggot Street, Dublin 2, D02 P593, Ireland

## What are cookies?

Cookies are text files placed on your computer to collect standard Internet log information and visitor behavior information. When you visit our websites, we may collect information from you automatically through cookies or similar technology.

For further information, visit [allaboutcookies.org](http://allaboutcookies.org).

## How do we use cookies?

**XcelleratE** uses cookies in a range of ways to improve your experience on our website, including:

- Keeping you signed in
- Understanding how you use our website

## What types of cookies do we use?

There are a number of different types of cookies, however, our website uses:

- **Functionality** - **XcelleratE** uses these cookies so that we recognize you on our website and remember your previously selected preferences. These could include what language you prefer and location you are in. A mix of first-party and third-party cookies are used.
- **Advertising** - **XcelleratE** uses these cookies to collect information about your visit to our website, the content you viewed, the links you followed and information about your browser, device, and your IP address. **XcelleratE** sometimes shares some limited aspects of this data with third parties for advertising purposes. We may also share online data collected through cookies with our advertising partners. This means that when you visit another website, you may be shown advertising based on your browsing patterns on our website.

## How to manage cookies

You can set your browser not to accept cookies, and the above website tells you how to remove cookies from your browser. However, in a few cases, some of our website features may not function as a result.

## Privacy policies of other websites

The **XcelleratE** website contains links to other websites. Our privacy policy applies only to our website, so if you click on a link to another website, you should read their privacy policy.

## Changes to our privacy policy

**XcelleratE** keeps its privacy policy under regular review and places any updates on this web page. This privacy policy was last updated on 1 September 2023.

## How to contact us

If you have any questions about **XcelleratE**'s privacy policy, the data we hold on you, or you would like to exercise one of your data protection rights, please do not hesitate to contact us.

Email us at: [info@xcellerate.online](mailto:info@xcellerate.online)

Call us at: +353 89 618 2963

Or write to us: Ground Floor, 71 Lower Baggot Street, Dublin 2, D02 P593, Ireland

## How to contact the appropriate authority

Should you wish to report a complaint or if you feel that **XcelleratE** has not addressed your concern in a satisfactory manner, you may contact the Office of the Information Commissioner at 6 Earlsfort Terrace, Dublin 2, D02 W773, Ireland.